

# E-Bill Express Step-by-Step Manual

This guide provides detailed instructions for processing payments through FORVIS' E-Bill Express pay system with a bank account, debit card, or credit card.

- 1. Visit <u>www.forvis.com/client-login</u>
- 2. Under Client Payment Portal, click on E-Bill Express Payment Portal.



3. At the Pay Now screen, access open items by entering your client number and zip code from your latest invoice.

#### Note:

Our practice management database allows us to group related clients and tag one of them as a master client and the rest as child clients. CFOs/controllers can access all clients at once via the master client number to view open items and credits. If you wish to gain access via master client, please contact us at FORVISonlinepayments@forvis.com

PAY NOW		Welcome to E-Bill Express from FORVIS,
guired Fields		
Account Manhar		
Zip Code		
	Pay Now	
PAYMENT PROCESSING	HOW CAN WE HELP?	FORMS OF PAYMENT
It may take up to two business days for payments to be reflected on your account.	Visit us at FORVIS.com to see how we can be of assistance!	Payments must be made from a bank account or credit card originating from the United States to use this service.

#### 4. Click "Pay Now."

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### forvis.com

balance out.

5. At the Pay My Bills screen, use the column headings to sort your items. In the graphic to the right, entries are sorted by item number, placing invoices at the top.

The default selection is Unpaid and Partially Paid. Click All to review your credits, if any. If you have available credits, please contact <u>FORVISOnlinePayments@forvis.</u> <u>com</u>. When paying, you can pay "less" the credit, and all will



Click on the blue paper icon for more information on that entry. Print out those details by clicking the Print link at the bottom.

xample Client A		FORVIS, LLP P.O. Box 602828 Charlotte, NC 28260-2828	
Account Number	2222222222	Net Billings	\$18,590.00
Item Number	123457	Payments/Adjustments	\$0.00
Item Date	7/16/2019	Balance	\$18,590.00
Due Date	9/14/2019		

### **E-Bill Express**

7. Select the items you wish to pay by clicking the boxes to the left. As you select the boxes, the right-hand Payment Summary will update. You can remove an item by unchecking the box and clicking Calculate to ensure the total is accurate.



9. When you're ready to pay, click Enter. The pay date cannot be amended.



10. You will be asked to provide a payment method.

oose your preferred payment method to pay your bills.	
BANK ACCOUNT	•
CREDIT CARD	•

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# **Bank Account**

- 1. Select the Account Type and Banking Type by clicking the boxes. Fill in the rest of the fields.
- 2. Read the authorization statement and check the Agree and Enter Account box.
- 3. Click Enter Account.

BANK ACCOUNT		•
Account Type		Account #
Personal	Business	
Banking Type		Re-enter Account #
Checking Account	Savings Account	
Name on the Account		Pay to the
Routing Number		1:123456769 1:0001234568* 1111
		Make sure to use your bank account number, not your ATM or Debit card number.
By selecting 'Agree and for creation of a charge you are a signer on the authorize.	Enter Account", you authorize e to the account listed above account above and there are	$_2$ the information you've provided on the above account to be used . You also affirm that the information you provided is correct, that $e$ available funds to cover the amount of any transactions that you

- 4. This will return you to your Pay My Bills screen and your payment method will be listed.
  5. Click Continue to Payment.
  - 6. You'll be asked to verify payment. Click Enter if you wish to change any information.

Payment Method	O Enter
WELLS FARGO BANK NA (M	INNESOTA) ** 🗸

# **E-Bill Express**

7. Add your email and phone number. Check the box to agree to the terms.

Email 🕢	Phone	

8. View payment details and adjust itemized payments at the bottom of the page.

PAYME	NT DETAILS						Esse
	Item Date	Due Date	Item Number	Balance	Remaining Amount	Payment Amount	
•	ACCOUNT NUMBER 2:	222222222					
2	6/11/2019	8/10/2019	123456	4,390.00	4,390.00	4,190.00	B
~	7/16/2019	9/14/2019	125457	18,590.00	18,590.00	38,590.00	6

- Click Make Payment, and you'll be taken to the confirmation webpage. You can print the page or use the email sent to your inbox for your records.
- 10. Return to the Pay My Bills webpage or log out.

Thank Vaul Vour	novmont has been	mada	
mank rou: rou	payment has been	made.	
Print Confirmation	Page	Payment Date	12/5/2022
		Payment Method	WELLS FARGO BANK NA
Example Client A		Total Payment	\$22,980.00
Payments confirmed by 05, 2022. Payments con December 06, 2022.	efore Monday, December 05 nfirmed after Monday, Decer	, 2022 8:00 PM EST will be p nber 05, 2022 8:00 PM EST	posted on Monday, Decembe will be posted on Tuesday,
Payments confirmed by 05, 2022. Payments co December 06, 2022. If you have any further 4713.	efore Monday, December 05 firmed after Monday, Decer questions about payments	, 2022 8:00 PM EST will be p nber 05, 2022 8:00 PM EST 1 to FORVIS, LLP , please cont	posted on Monday, Decembe will be posted on Tuesday, act our office at 888-840-
Payments confirmed b 05, 2022. Payments cor December 06, 2022. If you have any further 4713 . Account Number	efore Monday, December 05 nfirmed after Monday, Decer questions about payments <b>Confirmation #</b>	, 2022 8:00 PM EST will be p mber 05, 2022 8:00 PM EST n to FORVIS, LLP , please cont Payment Amount	posted on Monday, Decembe will be posted on Tuesday, act our office at 888-840- Number of Item s
Payments confirmed bi 05, 2022. Payments coi December 06, 2022. If you have any further 4713 . Account Number 2222222222	efore Monday, December 05 nfirmed after Monday, Decer questions about payments <b>Confirmation #</b> 3100195684	, 2022 8:00 PM EST will be p mber 05, 2022 8:00 PM EST 1 to FORVIS, LLP , please cont Payment Amount \$22,980.00	oosted on Monday, Decembe will be posted on Tuesday, act our office at 888-840- Number of Item 2 2

# **Credit Card/Debit Card**

- Paying with credit card\* will add a surcharge of approximately 3% to your payment. This surcharge is not greater than the cost of acceptance and covers the processing fees associated with credit card payments. Paying with debit card will *not* add a surcharge.
- 2. Enter your information in the required fields, review and check off the terms, and click Enter Account.

\*We accept all major credit cards.

	Г		I
	IT CARD		
* Full Name on Card		* Country	• City
		United States	~
*Card Number		* Address	* State
			Select State 🗸
* Expiration Date	* Security Code	Address2	*ZIP Code
MMANY	(3 or 4 digits)	(optional)	

- 3. Once you return to the Pay My Bills page, you'll note the surcharge has been applied, if applicable.
- 4. Click Continue to Payment.
- 5. You will be asked to verify payment. Click Enter if you wish to change your information.

PAYMENT SUM	IMART	24
2 Items	\$8,178.50	D
Surcharge	\$204.70	o l
Total Payment	\$8,383.20	0
Remove All	Recalculate	e
Payment Method	O Enter	μ.
Mastercard *****8	880 ~	•]
Security Code 🚱	Pay Date	
***	11/18/2022	1
Payments confirmed 18, 2022 8:00 PM E November 18, 2022	arge on creat cards that is cost of acceptance. I before Friday, November ST will be posted on Friday, .Payments confirmed after	

 Enter your email and phone number in the provided fields; both are required for payment. Check the box to agree to the terms.

imail 🚱	Phone	

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7. View payment details and adjust itemized payments at the bottom of the page.

	Item Date	Due Date	Item Number	Balance	Remaining Amount	Payment Amount	
	ACCOUNT NUMBER 2	222222222					
~	6/11/2019	8/10/2019	123456	4,390.00	4,390.00	4.390.00	A
~	7/16/2019	9/14/2019	123457	18,590.00	18,590.00	18.590.00	₿.

indian roar roar	payment has been	made.	
Print Confirmation Pag	Page	Payment Date	12/5/2022
		Payment Method	Mastercard *****1235
Client Evenuele P			\$8.178.50
Client Example B Payments confirmed be 05, 2022. Payments co December 06, 2022. If you have any further o	efore Monday, December 05, onfirmed after Monday, Decer questions about payments to	Total Payment 2022 8:00 PM EST will be pos mber 05, 2022 8:00 PM EST v FORVIS, LLP, please contact	sted on Monday, December will be posted on Tuesday, t our office at 888-840-4713.
Client Example B Payments confirmed be 05, 2022. Payments co December 06, 2022. If you have any further of	efore Monday, December 05, onfirmed after Monday, Decen questions about payments to	Total Payment 2022 8:00 PM EST will be pos mber 05, 2022 8:00 PM EST v FORVIS, LLP, please contact	sted on Monday, December will be posted on Tuesday, t our office at 888-840-4713.
Client Example B Payments confirmed be 05, 2022. Payments co December 06, 2022. If you have any further Account Number	efore Monday, December 05, onfirmed after Monday, Decen questions about payments to <b>Confirmation #</b> 3100195686	Total Payment 2022 8:00 PM EST will be pos mber 05, 2022 8:00 PM EST v FORVIS, LLP, please contact Payment Amount \$8,178.50	sted on Monday, December will be posted on Tuesday, t our office at 888-840-4713. Number of Item s

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