# FORV/S<sup>®</sup> 2024 Annual **Higher Education** Outlook

Feeling Confident, Seeing Reality, & Making Progress

Nick Wallace & Rachel Pauletti / January 2024

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## **Meet Your Presenters**



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## The End in Mind

## **FORV/S**

We seek to end the session with you desiring to:

- Align yourself as needed to the best practices noted on strategies & tactics listed
- 2. Consider how board policy & governance changes might have a positive impact on economic execution
- 3. Consider adjusting your strategic planning cycle to make sure plans continue to be relevant in rapidly changing times

# Introduction & **Observations of** the Higher Education Marketplace



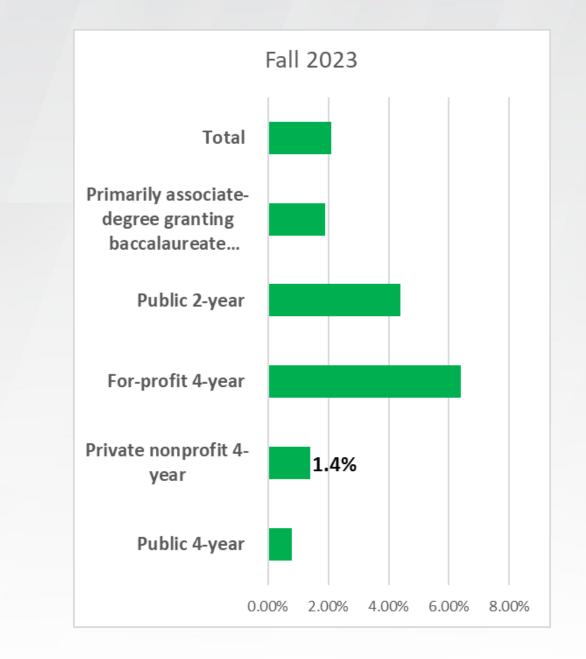


## **Positive Indicators – Despite Doom-Loop Scenarios**

The Good News	Direction	Amount
<ul> <li>Public College &amp; University State appropriations per FTE (inflation adjusted)</li> </ul>	UP	4.9% beyond inflation
<ul> <li>State Public Financial Aid per FTE increased in 29 states &amp; Washington D.C.</li> </ul>	UP	2.0% (From 2021 to 2022)
<ul> <li>Lower Net Tuition &amp; Fee revenue (3 of the last 4 years)</li> </ul>	Lower	5.8% over last five years
<ul> <li>Enrollment at Private Colleges (see table &amp; sample schools, next 2 slides)</li> </ul>	UP	Various



## Undergraduate Enrollment Rebound (Preliminary)



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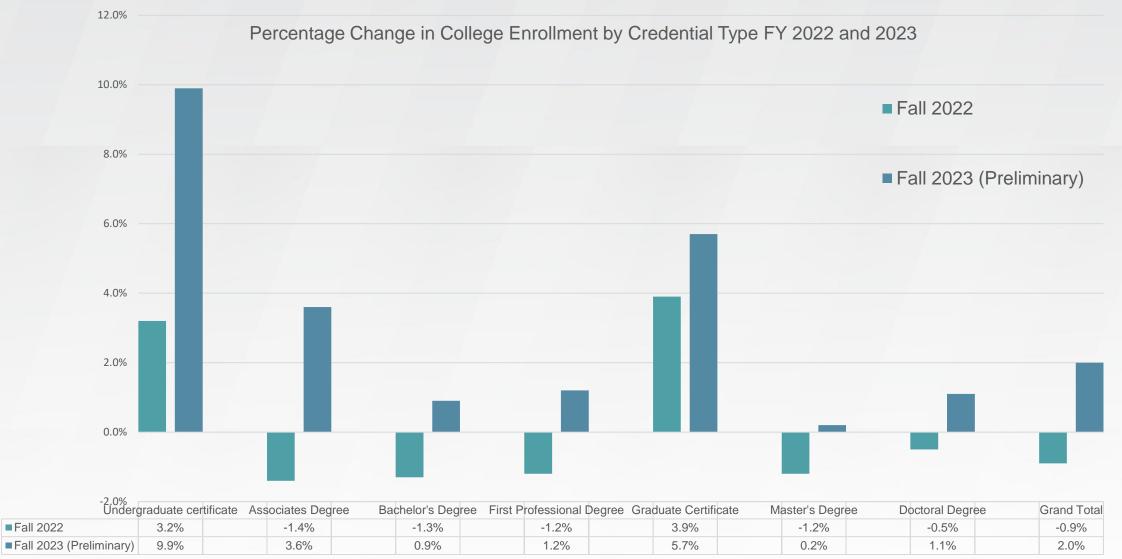
Source: Undergraduate enrollment rises 2.1% this fall, preliminary figures show | Higher Ed Dive

## Private 4-Year College Record Enrollment in 2022 or 2023

Elon	Drury	Lewis & Clark
University	University	University
Bucknell	Taylor	University of
University	University	Tulsa



## Fall 2023 Enrollment Grows



## Why Is Bachelor Program Enrollment

FORV/S

 O
 CBS News

 https://www.cbsnews.com > MoneyWatch

#### More U.S. companies no longer requiring job seekers to ...

Dec 5, 2023 — On **career** sites like ZipRecruiter, less than 15% of **jobs** list a **bachelor's degree** as a **requirement** for **employment**.



#### Inside Higher Ed

https://www.insidehighered.com > news > 2022/06/03

#### A state eliminates bachelor's degree requirement for many ...

Jun 2, 2022 — The state of Maryland recently announced that it would **no** longer **require** a **bachelor's degree** in the hiring process for nearly half of its ...



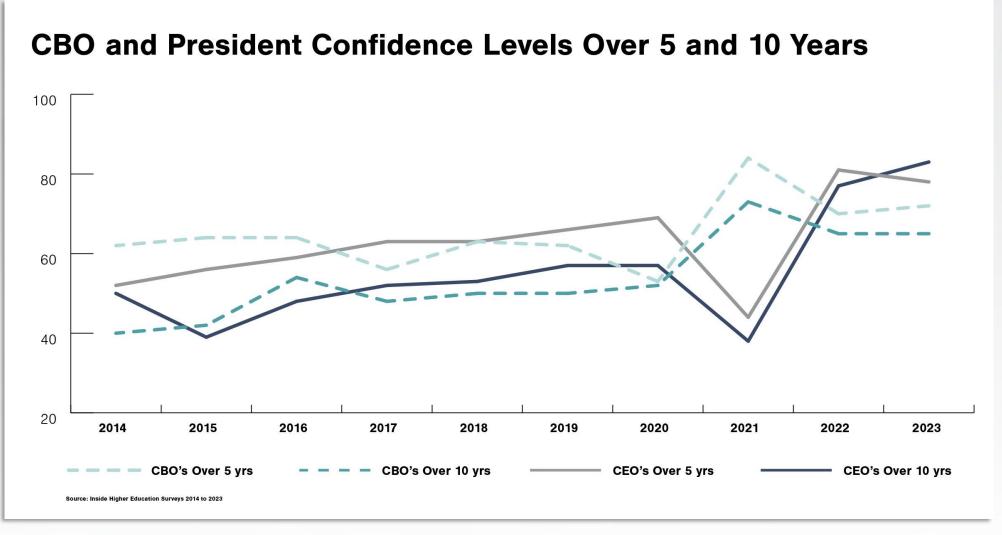
#### Society for Human Resource Management

https://www.shrm.org > talent-acquisition > pages > w...

#### Why Fewer Employers Are Requiring College Degrees

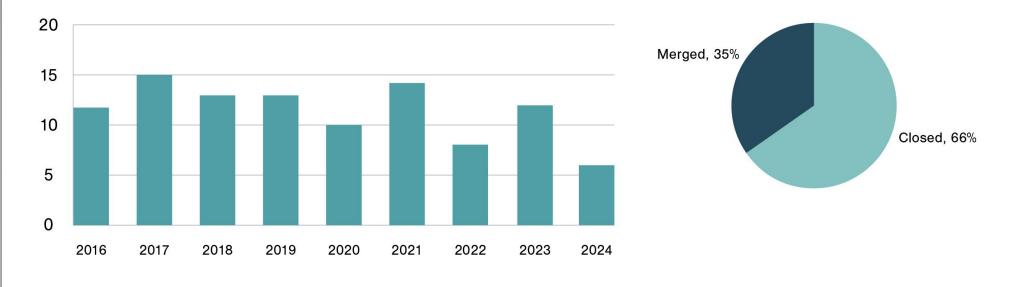
Sep 11, 2023 — As a result, **major employers** such as Dell, IBM and Bank of America have eliminated the college **degree requirement** for most **jobs**, and many other ...

## Level of Confidence – Inside Higher Education



## With Enrollment Still an Issue, How Are Schools Doing?

Four-Year Nonprofit College Closures/Mergers – Total of 103 Since 2016 (72% are Midwest, Great Lakes, Northeast, & Mid-Atlantic Colleges) Type of Ending for Private Colleges

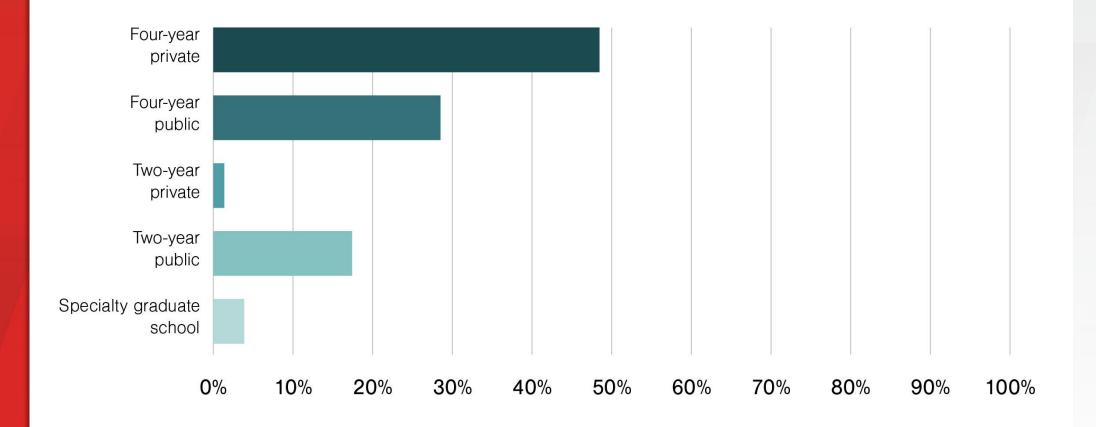


# The FORVIS Survey Summary

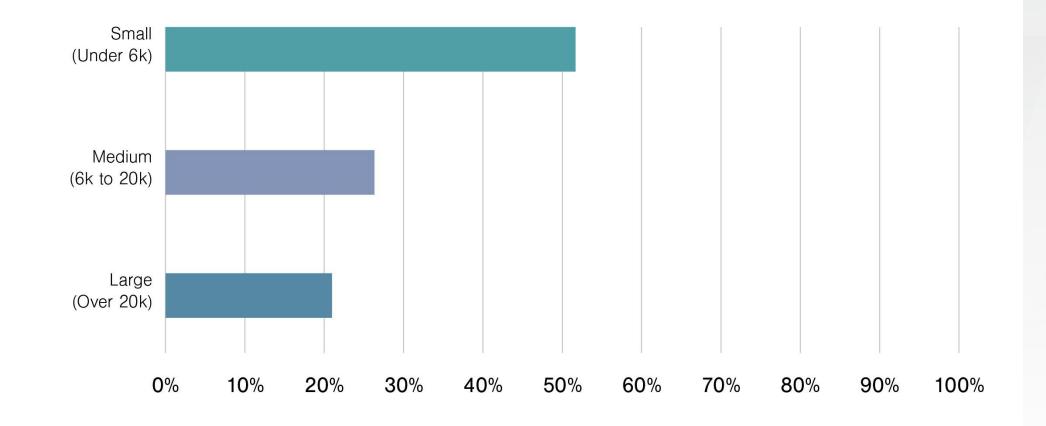




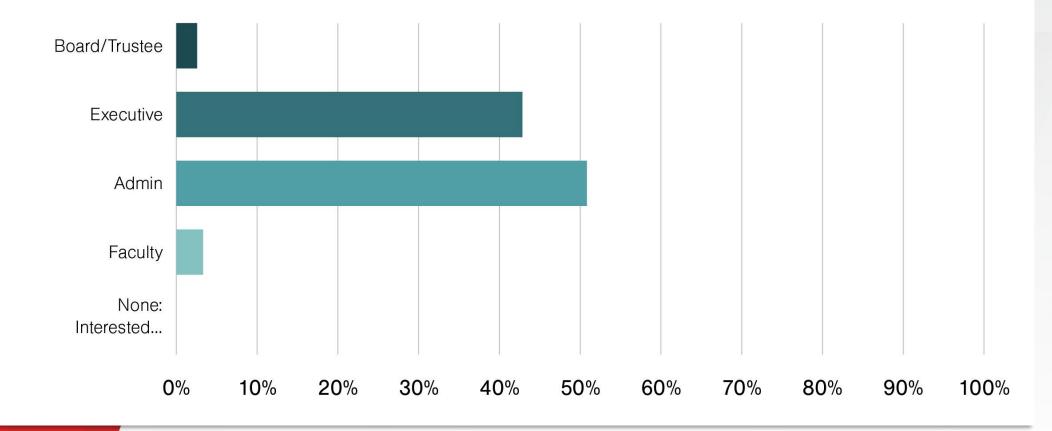
#### My institution is:

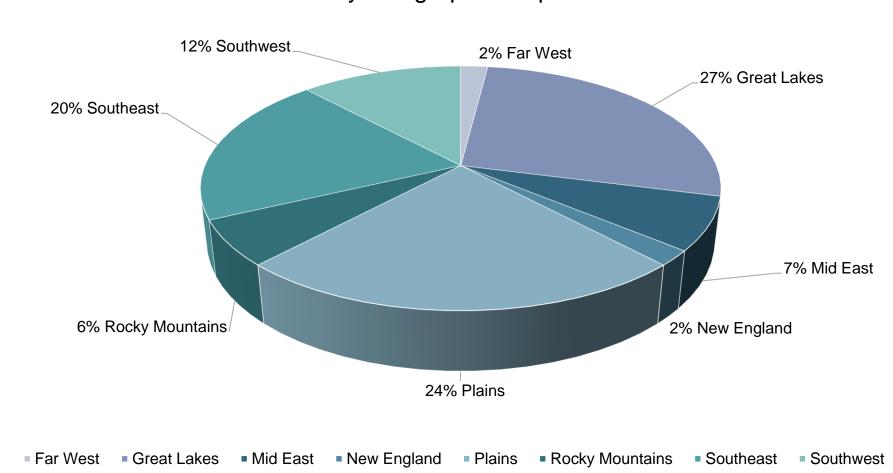


#### My institution FTE student size is:



#### What is your role within the institution?





#### Survey Geographical Spread

## Outlook Focus Areas

Areas where there is recognition of the need for change

Strategies & tactics – Revenue & expense management

Board/Governance changes being made to assure execution

Strategic planning adjustments to drive change

Recommendations for consideration

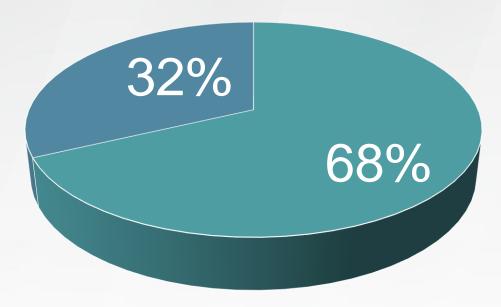
# Recognizing the Need for Change



Confidence Increases, But There Is Still Work To Do

Two Insights From Inside Higher Education CBO Survey

- 1. We need to review academic portfolios and perhaps reduce the number of programs being carried.
  - <u>Most respondents agree that their institution has more academic programs,</u> <u>majors, or departments than it should, given the current number of enrolled</u> <u>students (68%)</u>.

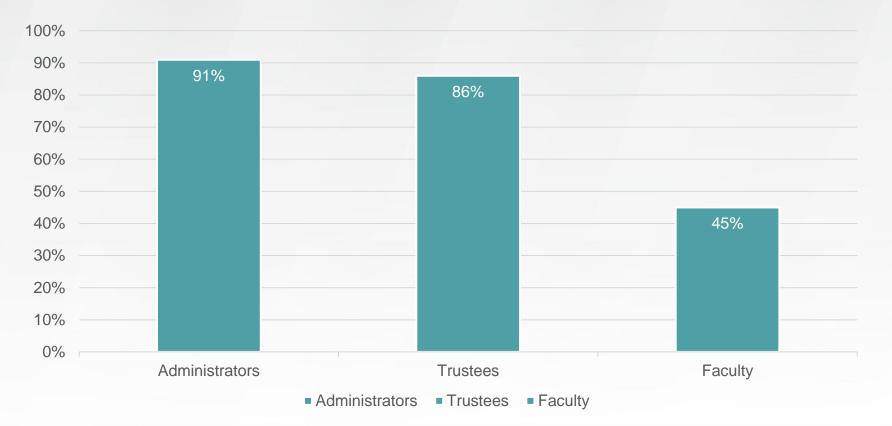


- Too Many Programs
- Program numbers balanced with enrollment

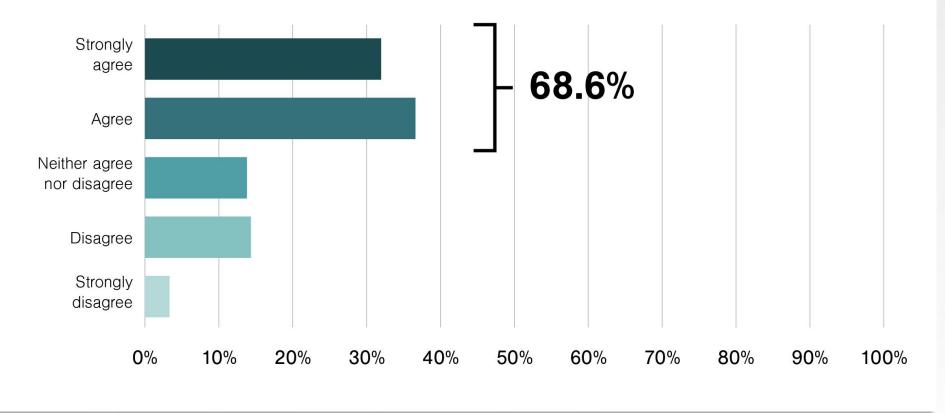
Confidence Increases, But There Is Still Work To Do

Two Insights From Inside Higher Education CBO Survey, Continued

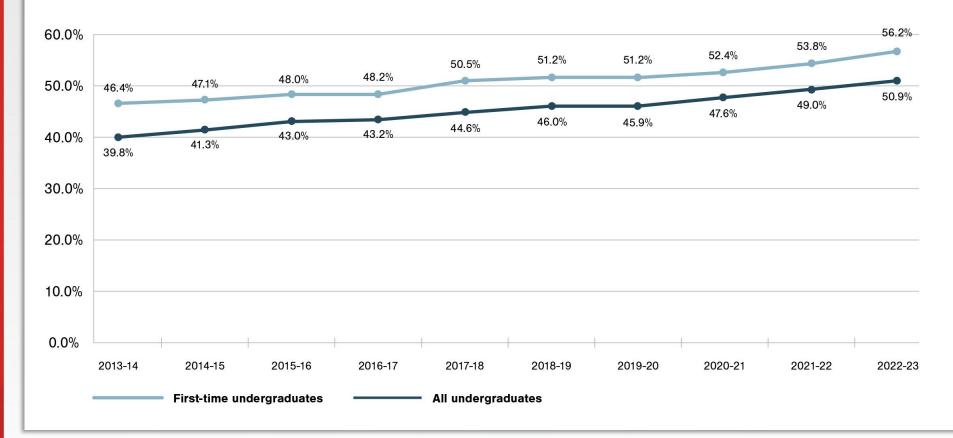
- 2. We need to go to work helping faculty understand the issues confronting us.
  - Most business officers agree that senior administrators (91%) and trustees (86%) understand the financial challenges confronting their institution, while fewer than half say the same about faculty members (45%).



Insights From the FORVIS Outlook Survey The financial needs of the operational core of the institution currently exceed the amount that can reasonably be raised through net tuition.

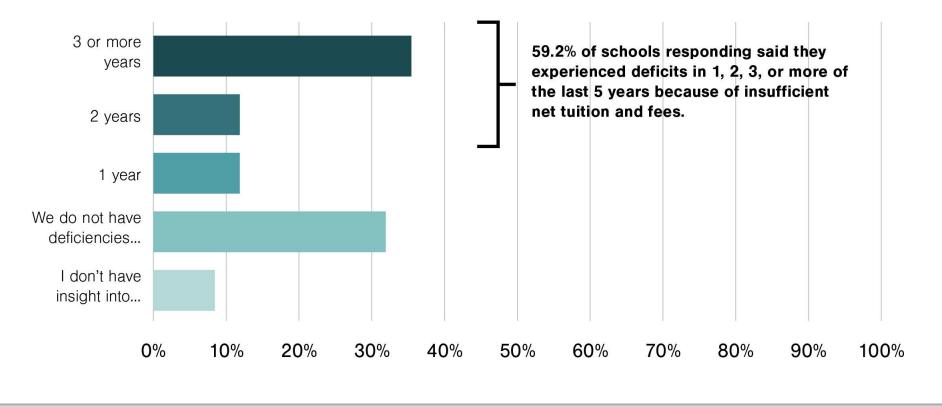


#### Average Institutional Tuition Discount Rate, by Student Category

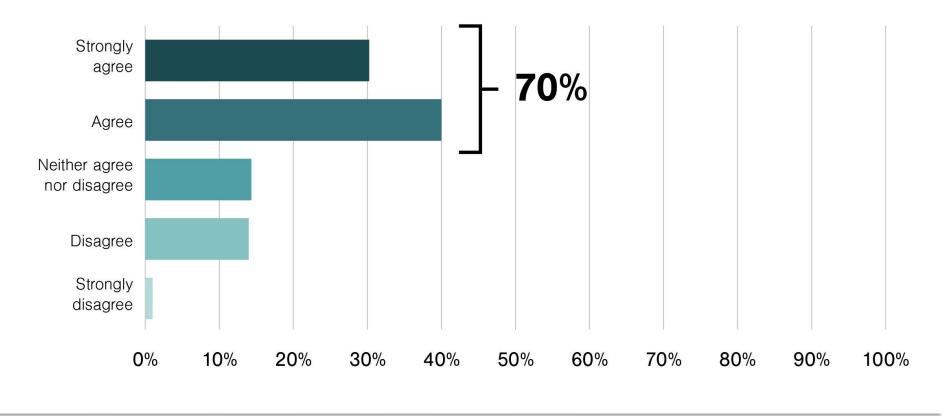


NACUBO Press Release April 24, 2023, Tuition Discount Rates at Private Colleges and Universities Top 50 Percent, <u>https://www.nacubo.org/Press-Releases/2023/Tuition-Discount-Rates-at-Private-Colleges-and-Universities-Top-50-Percent</u>

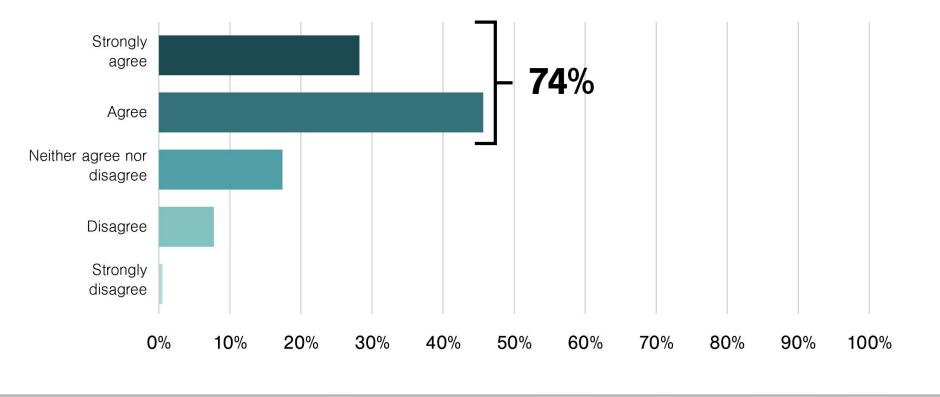
Insights From the FORVIS Outlook Survey Looking back over 5 years, how often have net tuition and fees fallen short of operating costs and the shortage was not covered by funding received from non-core operations?



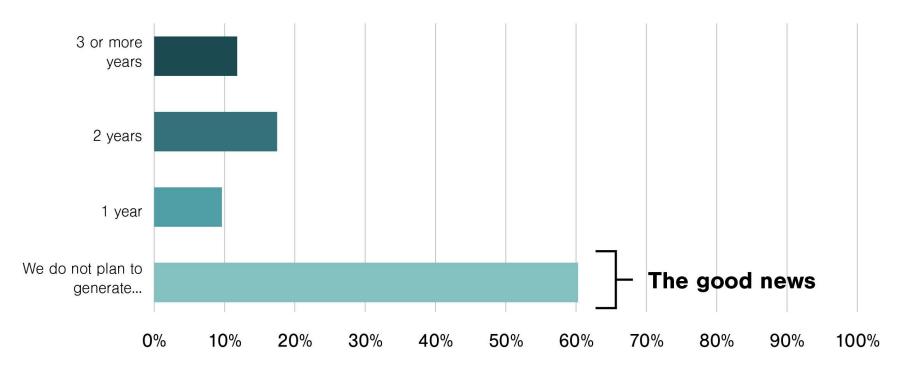
Insights From the FORVIS Outlook Survey I believe my institution needs to make fundamental changes in its economic model, programming, or other operations.



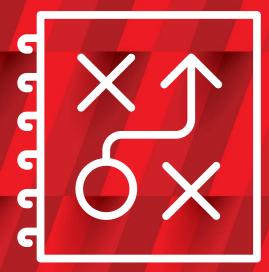
Insights From the FORVIS Outlook Survey The "high price, high discount" economic model needs fundamental change as discount levels do not produce enough net tuition income and "high sticker price" may drive away potential students.



Insights From the FORVIS Outlook Survey Looking ahead over the next 5 years, how many years do you have plans to generate financial deficits?



# Strategies & Tactics

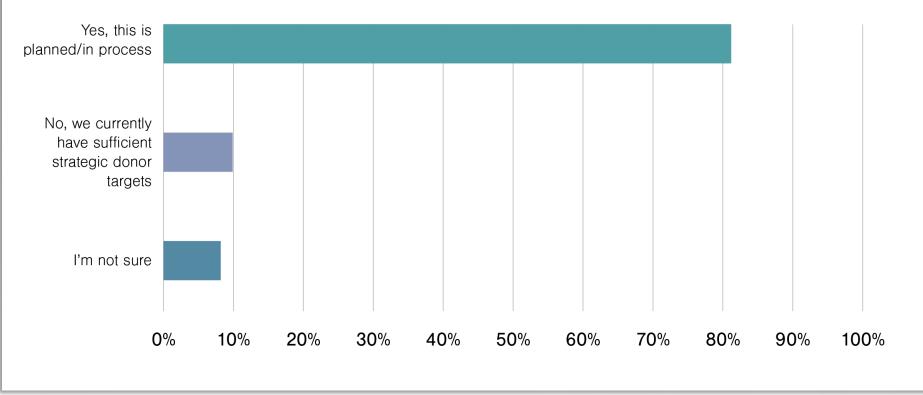




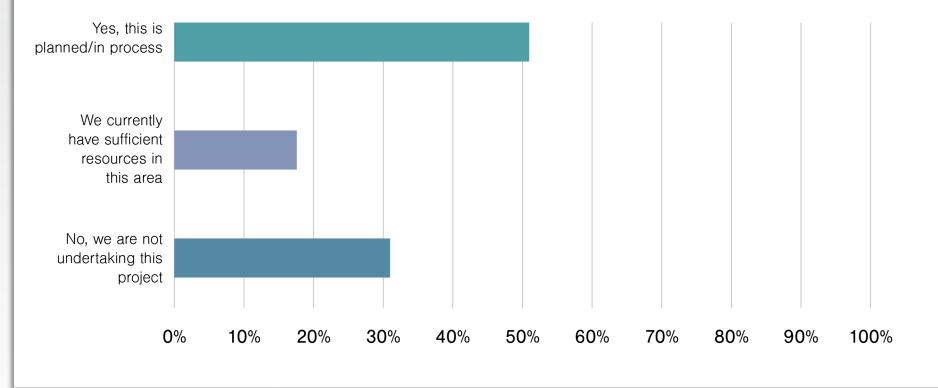
Insights From the FORVIS Outlook Survey

Strategies & Tactics	% With Existing or Planned Tactics
Advancement increases	91%
Advancement focused on business owners	68%
Athletics	58%
Size & mix of academic programs	90%
Support service cost review	85%
Monitoring & adjusting financial aid	85%
Admissions methods & costs	73%
New grants revenues	89%

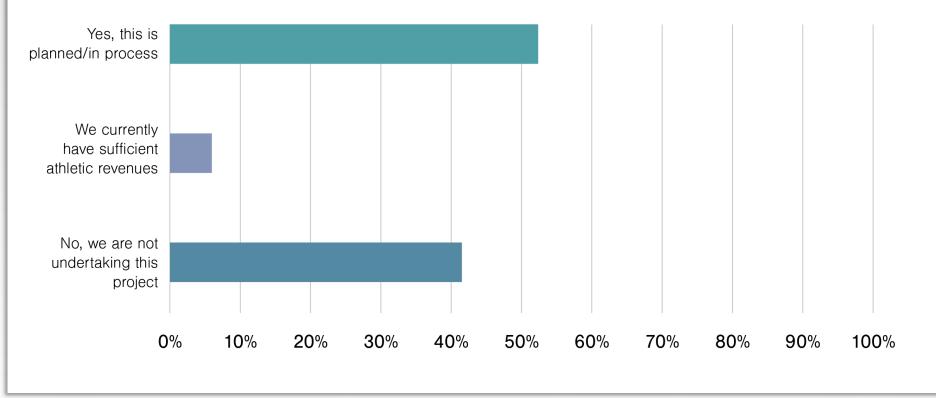
Insights From the FORVIS Outlook Survey Do your advancement officers plan to increase fundraising from all types of donors hit or expand fundraising goals?



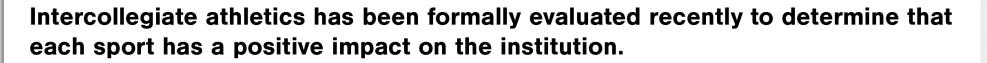
Insights From the FORVIS Outlook Survey Does your advancement office plan to adjust staffing, training, or emphasis to identify and assist major donors with businesses who are preparing to sell to make gifts to your institution?

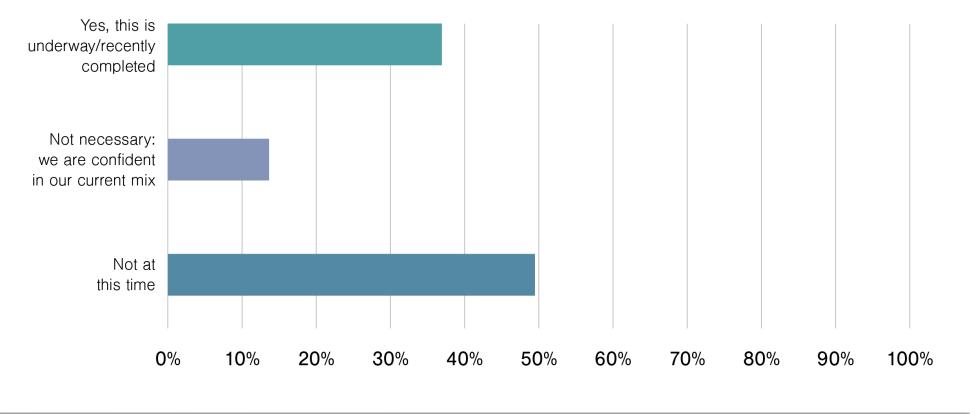


Insights From the FORVIS Outlook Survey Are you engaging in discussions about your approach to athletics to improve net revenues from students involved in athletics?

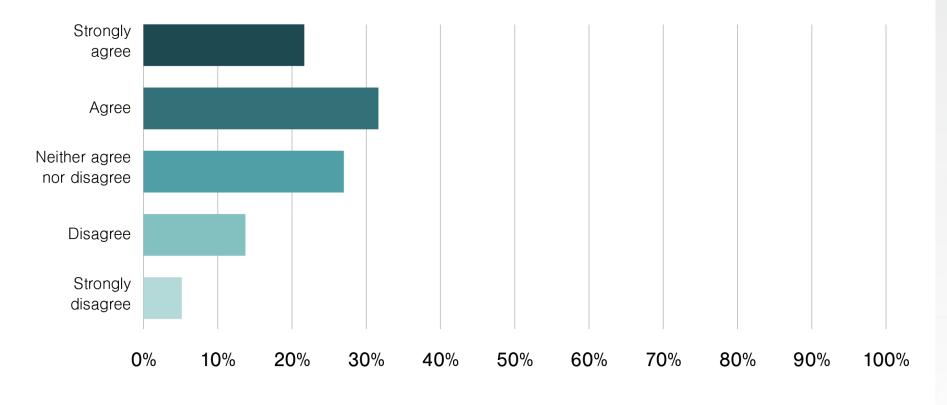


Insights From the FORVIS Outlook Survey

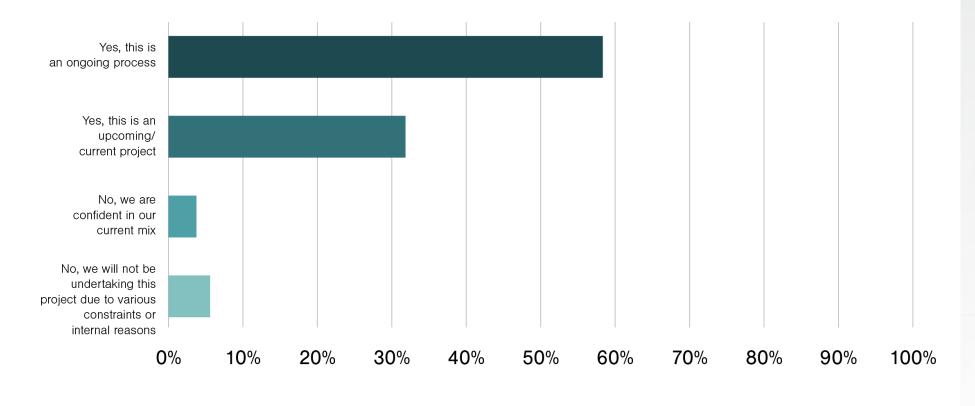




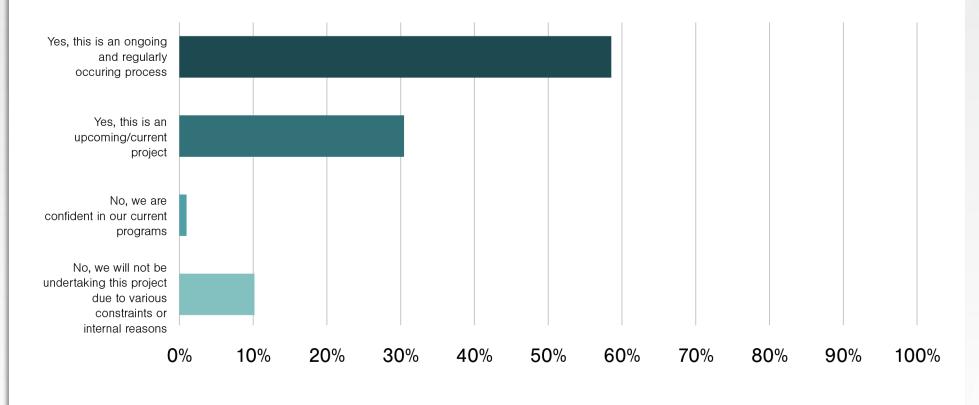
Insights From the FORVIS Outlook Survey My institution has more academic programs, majors, and departments than it can financially support given the number of students we serve.



Insights From the FORVIS Outlook Survey Is your institution assessing the right size and mix of academic programs, majors, and departments given the number of students you serve?

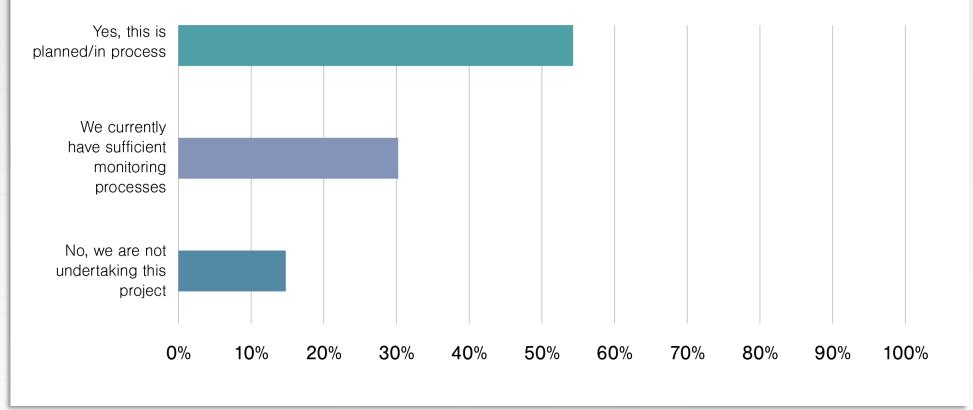


Insights From the FORVIS Outlook Survey Are you reviewing academic program budgets and making adjustments to increase the efficiencies in your delivery of academic programs?

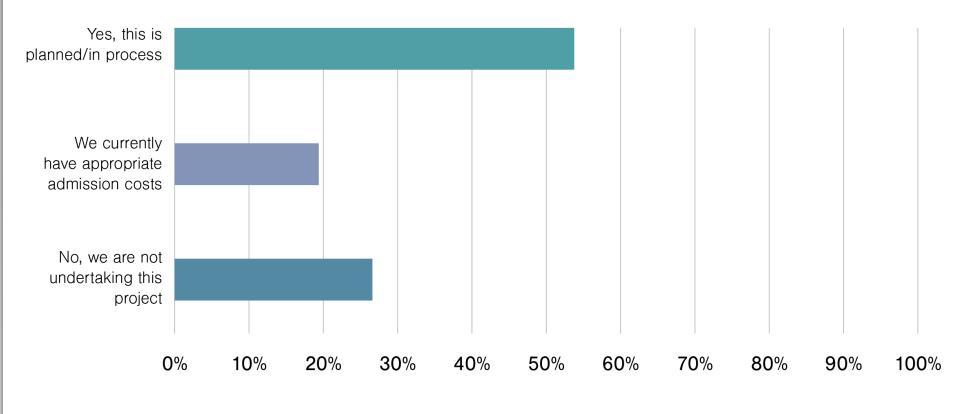


Insights From the FORVIS Outlook Survey

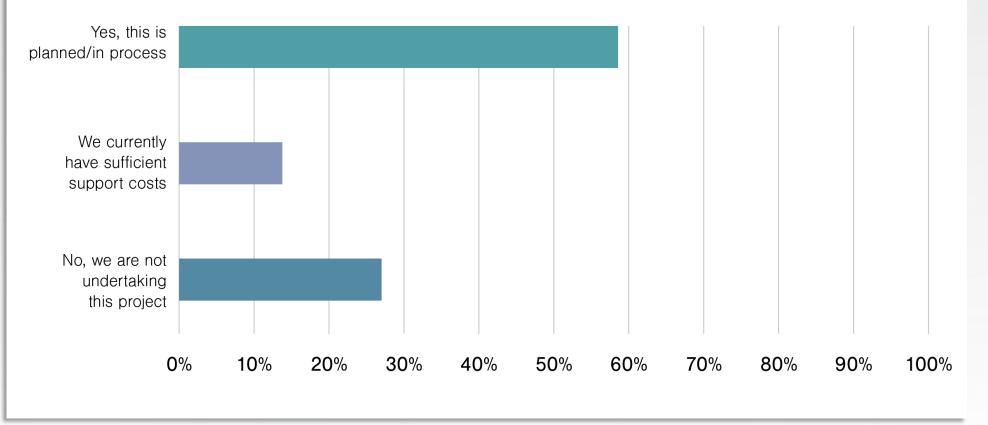




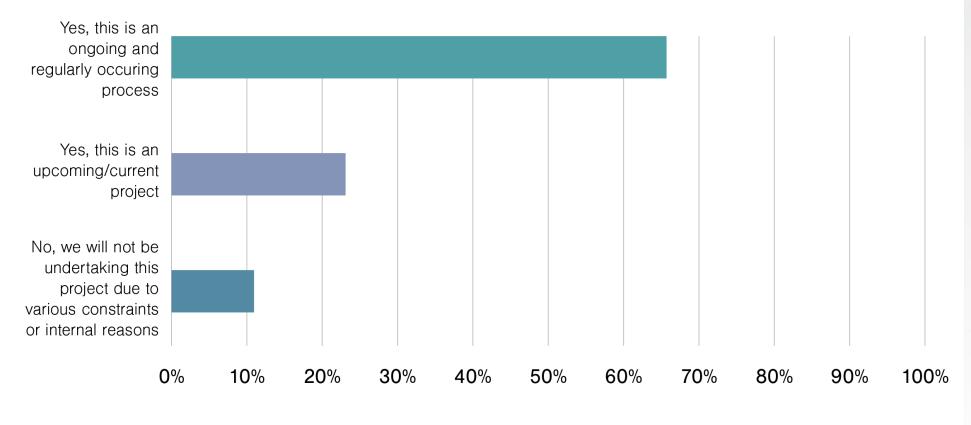
Insights From the FORVIS Outlook Survey Are you looking at student acquisition methods and adjusting the direction and amounts of admissions costs?



Insights From the FORVIS Outlook Survey We are looking at advancement department costs and making adjustments to increase philanthropic support.



Insights From the FORVIS Outlook Survey



## Has your institution engaged in work and related costs to generate grant revenues?

# Board Governance





Insights From the FORVIS Outlook Survey

Board Policy Change Areas	Table Number	% With or Changing Policies
Liquidity	31	63.3%
Reserves	32	69.7%
Debt	33	70.4%
Financial Dashboards & Metrics	34	83.1%
Board Performance Assessment	35	57.9%
Board Training	36	74.7%
Board Financial Contributions	37	53.2%
Board Composition	38	51.6%
Economic Modeling	39	67.8%



# Strategic Planning



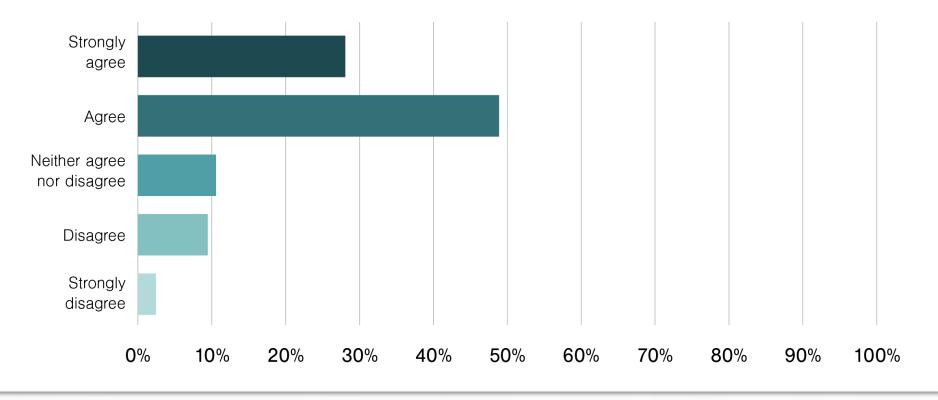


WEBINAR

#### 2024 Outlook Focus

Insights From the FORVIS Outlook Survey

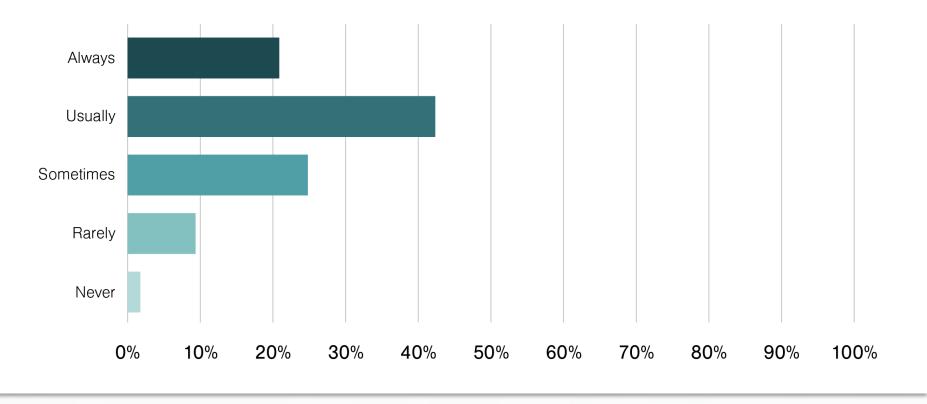




WEBINAR

#### 2024 Outlook Focus

Insights From the FORVIS Outlook Survey Does your institution openly discuss identified variances between the strategic plan and operational execution with senior administrators and the board to make decisions or adjust direction as needed?



### **Recommendations for Consideration**

- Align yourself as needed to the best practices noted on strategies & tactics listed
- 2. Consider how board policy & governance changes might have a positive impact on economic execution
- 3. Consider shortening the planning cycle to make sure plans continue to be relevant in rapidly changing times





## **Questions?**



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# Thank You!

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